

## Population

|  |           |         |
|--|-----------|---------|
| Population of province, 2014 estimate    | 3,896,285 |         |
| Population served by public libraries    | 3,885,187 | (99.7%) |
| Population with no local library service | 11,098    | (0.3%)  |

## General Statistics

|   |            |
|---|------------|
| Total resources in public libraries               | 19,827,800 |
| Items per capita served                           | 5.10       |
| Online/electronic items (included in above total) | 10,133,415 |

## Output Statistics

|   |            |
|---|------------|
| Total public library circulation                              | 39,266,979 |
| Circulation per capita served                                 | 10.11      |
| Number of library cardholders in public libraries             | 1,261,267  |
| Percentage of Albertans with library cards                    | 32.4%      |
| Number of programs offered by public libraries                | 79,990     |
| Number of participants in programs                            | 1,316,773  |
| Number of reference questions asked                           | 2,992,871  |
| Online reference as a percentage of all reference             | 4.6%       |
| Interlibrary loans borrowed                                   | 1,640,727  |
| Interlibrary loans lent                                       | 1,624,735  |
| Annual visits   | 18,457,165 |
| Number of remote library website/catalogue visits             | 23,411,912 |
| Number of public access computer stations in public libraries | 3,140      |
| Customer satisfaction on a scale of 5                         | 4.5        |
| Customers finding what they wanted (%)                        | 90.00      |

## Financial Data

|  |                |
|--|----------------|
| Total local support for public library service   | \$ 145,610,300 |
| Local support per capita served                  | \$37.48        |
| Total provincial grants to public library boards | \$ 25,947,650  |
| Provincial grants per capita served              | \$6.68         |

## Provincial network support

|   |               |
|---|---------------|
| Provincial support to TAL                           | \$ 350,000    |
| Provincial support for Resource Sharing             | \$ 540,120    |
| Provincial support for ILL delivery                 | \$ 693,691    |
| Total paid for SuperNet connectivity                | \$ 2,672,590  |
| Provincial support for electronic resource access   | \$ 838,132    |
| Total provincial network support                    | \$ 5,094,533  |
| Total provincial support for public library service | \$ 31,042,183 |
| Provincial support per capita served                | \$7.99        |

## Library Management and Personnel

|   |           |
|---|-----------|
| Number of FTE in public libraries           | 1,955.4   |
| Number of FTE in system headquarters        | 151.3     |
| Total FTE devoted to public library service | 2,106.7   |
| Number of hours open                        | 566,008.9 |
| Average opening hours                       | 35.49     |