

2013 Summary
Population

Population of province, 2013 estimate	3,759,038	
Population served by public libraries	3,747,849	(99.7%)
Population with no local library service	11,189	(0.3%)

General Statistics

Total resources in public libraries	15,849,489
Items per capita served	4.23
Online/electronic items (included in above total)	6,019,301

Output Statistics

Total public library circulation	39,194,596
Circulation per capita served	10.46
Number of library cardholders in public libraries	1,462,236
Percentage of Albertans with library cards	38.9%
Number of programs offered by public libraries	81,011
Number of participants in programs	1,188,756
Number of reference questions asked	3,526,918
Online reference as a percentage of all reference	5.8%
Interlibrary loans borrowed	1,694,325
Interlibrary loans lent	1,630,515
Annual visits	18,233,572
Number of remote library website/catalogue visits	24,044,725
Number of public access computer stations in public libraries	2,919
Customer satisfaction on a scale of 5	4.6
Customers finding what they wanted (%)	89.45

Financial Data

Total local support for public library service	\$ 137,178,554
Local support per capita served	\$36.60
Total provincial grants to public library boards	\$ 26,057,194
Provincial grants per capita served	\$6.95

Provincial network support

Provincial support to APLEN	\$ 510,000
Provincial support to TAL	\$ 250,000
Provincial support for Resource Sharing	\$ 332,927
Provincial support for ILL delivery	\$ 699,163
Total paid for SuperNet connectivity	\$ 2,586,225
Provincial support for electronic resource access	\$ 830,968
Total provincial network support	\$ 5,209,283
Total provincial support for public library service	\$ 30,435,509
Provincial support per capita served	\$8.12

Library Management and Personnel

Number of FTE in public libraries	1,897.4
Number of FTE in system headquarters	162.7
Total FTE devoted to public library service	2,060.1
Number of hours open	558,883.0
Average opening hours	35.26