



Alberta's Public Libraries 2012 Summary

Population

Population of province, 2012 estimate	3,699,939	
Population served by public libraries	3,688,498	(99.7%)
Population with no local library service	11,441	(0.3%)

General Statistics

Total resources in public libraries	14,809,836
Items per capita served	4.02
Online/electronic items (included in above total)	5,110,827

Output Statistics

Total public library circulation	40,729,301
Circulation per capita served	11.04
Number of library cardholders in public libraries	1,365,869
Percentage of Albertans with library cards	36.9%
Number of programs offered by public libraries	83,179
Number of participants in programs	1,197,420
Number of reference questions asked	4,187,339
Online reference as a percentage of all reference	4.4%
Interlibrary loans borrowed	1,774,346
Interlibrary loans lent	1,698,659
Annual visits	18,343,104
Number of remote library website/catalogue visits	25,493,203
Number of public access computer stations in public libraries	2,849
Customer satisfaction on a scale of 5	4.6
Customers finding what they wanted (%)	89.50

Financial Data

Total local support for public library service	\$ 131,208,961
Local support per capita served	\$35.57
Total provincial grants to public library boards	\$ 25,980,661
Provincial grants per capita served	\$7.04

Provincial network support

Provincial support to APLEN	\$ 1,500,000
Provincial support to TAL	\$ 250,000
Provincial support for Resource Sharing	\$ 191,800
Provincial support for ILL delivery	\$ 772,024
Total paid for SuperNet monthly connection fees	\$ 2,144,630
Total provincial support for public library service	\$ 30,839,115
Provincial support per capita	\$8.36

Library Management and Personnel

Number of FTE in public libraries	1,890.0
Number of FTE in system headquarters	162.4
Total FTE devoted to public library service	2,052.3
Number of hours open	566,633.0
Average opening hours	35.75