Alberta's Public Libraries
2011 Summary

Population

Population of province, 2011 estimate	3,584,304	
Population served by public libraries	3,569,721	(99.6%)
Population with no local library esrvice	14,583	(0.4%)

General Statistics

Total materials in public libraries	10,872,666
Items per capita served	3.05
Online/electronic items (included in above total)	370,308

Output Statistics

Total public library circulation	43,386,116
Circulation per capita served	12.15
Number of library cardholders in public libraries	1,385,283
Percentage of Albertans with library cards	38.6%
Number of programs offered by public libraries	112,533
Number of participants in programs	1,334,897
Number of reference questions asked	4,293,151
Online reference as a percentage of all reference	4.3%
Interlibrary loans borrowed	1,827,056
Interlibrary loans lent	1,807,318
Annual visits	18,323,289
Number of remote library website/catalogue visits	22,871,891
Number of public access computer stations in public libraries	2,901
Customer satisfaction on a scale of 5	4.6
Customers finding what they wanted (%)	88.70

Financial Data

Total local support for public library service	$ 122,696,174
Local support per capita served	$34.37
Total provincial grants to public library boards	$ 25,700,003
Provincial grants per capita served	$7.20

Provincial network support

Provincial support to APLEN	$ 1,500,000
Provincial support to TAL	$ 250,000
Provincial support for Resource Sharing	$ 244,407
Total paid for SuperNet monthly connection fees	$ 2,131,525
Total provincial support for public library service	$ 29,825,935
Provincial support per capita	$8.36

Library Management and Personnel

Number of FTE in public libraries	1,895.9
Number of FTE in system headquarters	168.0
Total FTE devoted to public library service	2,063.9
Number of hours open	556,060.5
Average opening hours	35.64

Alberta's Public Libraries
2011 Summary

	Increase over 2010
Population	
Population of province, 2011 estimate	*1.14%*
Population served by public libraries	*1.15%*
Population with no local library esrvice	*0.00%*
General Statistics	
Total materials in public libraries	*4.07%*
Items per capita served	*4.07%*
Online/electronic items (included in above total)	***45.30%***
Output Statistics	
Total public library circulation	*2.13%*
Circulation per capita served	*2.13%*
Number of library cardholders in public libraries	*-2.74%*
Percentage of Albertans with library cards	*-3.84%*
Number of programs offered by public libraries	***68.56%***
Number of participants in programs	***44.76%***
Number of reference questions asked	*3.85%*
Online reference as a percentage of all reference	
Interlibrary loans borrowed	***12.34%***
Interlibrary loans lent	***10.28%***
Annual visits	*-1.98%*
Number of remote library website/catalogue visits	*-9.23%*
Number of public access computer stations in public libraries	*0.38%*
Customer satisfaction on a scale of 5	*-2.15%*
Customers finding what they wanted (%)	*2.67%*
Financial Data	
Total local support for public library service	*8.45%*
Local support per capita served	*7.22%*
Total provincial grants to public library boards	*3.92%*
Provincial grants per capita served	*2.75%*
Provincial network support	
Provincial support to APLEN	*0.00%*
Provincial support to TAL	*0.00%*
Provincial support for Resource Sharing	*31.21%*
Total paid for SuperNet monthly connection fees	*4.06%*
Total provincial support for public library service	*3.87%*
Provincial support per capita	*2.69%*
Library Management and Personnel	
Number of FTE in public libraries	*1.73%*
Number of FTE in system headquarters	*1.02%*
Total FTE devoted to public library service	*1.68%*
Number of hours open	*1.52%*
Average opening hours	*1.52%*