

## 2010 Summary

### Population

|  |           |         |
|--|-----------|---------|
| Population of province, 2010 estimate    | 3,543,797 |         |
| Population served by public libraries    | 3,529,214 | (99.6%) |
| Population with no local library service | 14,583    | (0.4%)  |

### General Statistics

|   |            |
|---|------------|
| Total materials in public libraries               | 10,447,312 |
| Items per capita served                           | 2.96       |
| Online/electronic items (included in above total) | 254,857    |

### Output Statistics

|   |            |
|---|------------|
| Total public library circulation                              | 42,480,340 |
| Circulation per capita served                                 | 12.04      |
| Number of library cardholders in public libraries             | 1,424,299  |
| Percentage of Albertans with library cards                    | 40.2%      |
| Number of programs offered by public libraries                | 66,760     |
| Number of participants in programs                            | 922,125    |
| Number of reference questions asked                           | 4,134,186  |
| Online reference as a percentage of all reference             | 3.7%       |
| Interlibrary loans borrowed                                   | 1,626,329  |
| Interlibrary loans lent                                       | 1,638,919  |
| Annual visits   | 18,692,843 |
| Number of remote library website/catalogue visits             | 25,197,171 |
| Number of public access computer stations in public libraries | 2,890      |
| Customer satisfaction on a scale of 5                         | 4.7        |
| Customers finding what they wanted (%)                        | 86.39      |

### Financial Data

|  |                |
|--|----------------|
| Total local support for public library service   | \$ 113,133,285 |
| Local support per capita served                  | \$32.06        |
| Total provincial grants to public library boards | \$ 24,729,402  |
| Provincial grants per capita served              | \$7.01         |

### Provincial network support

|   |               |
|---|---------------|
| Provincial support to APLEN                         | \$ 1,500,000  |
| Provincial support to TAL                           | \$ 250,000    |
| Provincial support for Resource Sharing             | \$ 186,270    |
| Total paid for SuperNet monthly connection fees     | \$ 2,048,314  |
| Total provincial support for public library service | \$ 28,713,986 |
| Provincial support per capita                       | \$8.14        |

### Library Management and Personnel

|   |           |
|---|-----------|
| Number of FTE in public libraries           | 1,863.6   |
| Number of FTE in system headquarters        | 166.3     |
| Total FTE devoted to public library service | 2,029.9   |
| Number of hours open                        | 547,749.5 |
| Average opening hours                       | 35.11     |

## 2010 Summary

### **Population**

|  | <i>Increase over 2009</i> |
|--|---------------------------|
| Population of province, 2010 estimate    | 0.67%                     |
| Population served by public libraries    | 0.77%                     |
| Population with no local library service | -19.06%                   |

### **General Statistics**

|   |                |
|---|----------------|
| Total materials in public libraries               | 3.99%          |
| Items per capita served                           | 3.14%          |
| Online/electronic items (included in above total) | <b>111.45%</b> |

### **Output Statistics**

|   |               |
|---|---------------|
| Total public library circulation                              | 7.38%         |
| Circulation per capita served                                 | 6.52%         |
| Number of library cardholders in public libraries             | 4.81%         |
| Percentage of Albertans with library cards                    | 4.12%         |
| Number of programs offered by public libraries                | 4.60%         |
| Number of participants in programs                            | -17.33%       |
| Number of reference questions asked                           | -2.29%        |
| Online reference as a percentage of all reference             |               |
| Interlibrary loans borrowed                                   | <b>30.38%</b> |
| Interlibrary loans lent                                       | <b>34.03%</b> |
| Annual visits   | 2.38%         |
| Number of remote library website/catalogue visits             | 6.06%         |
| Number of public access computer stations in public libraries | 8.16%         |
| Customer satisfaction on a scale of 5                         | 1.09%         |
| Customers finding what they wanted (%)                        | -1.83%        |

### **Financial Data**

|  |        |
|--|--------|
| Total local support for public library service   | 2.86%  |
| Local support per capita served                  | 2.06%  |
| Total provincial grants to public library boards | -0.36% |
| Provincial grants per capita served              | -1.17% |

### **Provincial network support**

|   |        |
|---|--------|
| Provincial support to APLEN                         | 0.00%  |
| Provincial support to TAL                           | 0.00%  |
| Provincial support for Resource Sharing             | 3.95%  |
| Total paid for SuperNet monthly connection fees     | 10.08% |
| Total provincial support for public library service | 0.37%  |
| Provincial support per capita                       | 0.07%  |

### **Library Management and Personnel**

|   |       |
|---|-------|
| Number of FTE in public libraries           | 7.54% |
| Number of FTE in system headquarters        | 2.02% |
| Total FTE devoted to public library service | 7.06% |
| Number of hours open                        | 4.80% |
| Average opening hours                       | 4.47% |